



## Invoice Application Advise Error Messages/824 critical error messages

Message as sent on EDI file	Translation of what the error message is referring to & how to fix
MISSING INVOICE #	means you are missing the invoice # in the BIG 01 field
INVALID INVOICE #	Means you have some kind of character in the first position of the invoice #, the invoice cannot begin with any of these dash (-), apostrophe ('), quotation marks (") or cannot contain the pipe symbol ( ). Should only be alpha or numeric
INVOICE DATE OLDER THAN 1YR	the invoice date sent is older than 1 year from the date CVS processed the invoice. Cannot be accepted via EDI unless invoice date is changed to within the date range and resent
NOT VALID DATE	Invoice date format not correct
INV.DT > 5 DAYS FROM CUR.DT	invoice date is greater than 5 days from date being processed within our system
DUPLICATE INVOICE - PREV DAY	Invoice has already been received and processed successfully through EDI system and passed along to A/P systems on a previous day-CANNOT BE SENT EDI AGAIN
DUPLICATE INVOICE - SAME DAY	Invoice has already been received and processed successfully through EDI system and passed along to A/P systems on the same day-CANNOT BE SENT EDI AGAIN
MISSING DSD VENDOR #	For DSD (Direct Store Delivery) vendors, CVS assigns a vendor # that represents you as such. It is either missing or not correct, REF 02 field
1ST CHAR. MUST BE ALPHA	For DSD (Direct Store Delivery) vendors, CVS assigns a vendor # which starts with the number 2 followed by a capital letter and three digits ex 2A111
NOT ON VENDOR FILE	Refers to DSD vendors and the vendor # that is sent in the REF segment is not set up on your profile within our system or not valid to your profile which usually is accompanied by the next error message
VENDOR/TP INCOMPATABLE	Refers to meaning above (usually sent with the message above)
INVOICE SBT - NOT PRESCIENT	Store # is flagged for our SBT (scan base trading) process but not being sent with a vendor # flagged as SBT
VEND/STR NOT SBT – PRESCIENT	Vendor/store is not SBT but the EDI invoice sent by SBT vendor profile
VENDOR IS LIVE-ON-PAY	Vendor # flagged for Live on Pay process, cannot be sent via EDI.

PO # NOT NUMERIC	Means the PO # is not 7 digits, PO #s need to be 7 digits for warehouse vendors (for Warehouse vendors only)
PO CANCELLED	Means PO has been cancelled from our system- CANNOT BE REPROCESSED VIA EDI
PO# NOT ON PO FILES	Means PO # has been deleted from our system- CANNOT BE REPROCESSED VIA EDI
BANK OPEN ACCNT	Means an EDI invoice referencing an Import PO which CVS cannot accept
NO WHS ID OR STORE #	there is something wrong with the N1 ST segment (Could be missing all together, could be missing the 03 or 04 fields or both)
INCORRECT WHS CODE	sent incorrect DC code for PO # being referenced
NOT FOUND ON WHSE FILE	not a valid DC code, send back the DC code that was sent on the original PO. Complete list of DC codes can be found on website <a href="http://www.cvssuppliers.com">www.cvssuppliers.com</a>
NOT VALID RX WHSE	either an invalid DEA # was sent on the EDI invoice or you sent the 11 qualifier for DEA # but DC code or store # was sent instead.
NOT ON STORE FILE	has to do with the store # sent, it is either not a valid store # on our store listing or the invoice date is prior to the date we have on file as the scheduled date the store is accepting deliveries. You can get a complete store listing on the home page of the website <a href="http://www.cvssuppliers.com">www.cvssuppliers.com</a>
STORE # NOT NUMERIC	store # must be 5 digits, or sent wrong qualifier of 92 and DC code for warehouse delivery.
STORE # NOT < 69999	store # is greater than 69999
STORE CLOSED	store closed date is prior to invoice date being sent.
STORE # EQUALS ZERO	sent store # field as all zeroes 00000
STORE NOT OPEN	store not open according to store files comparing invoice date to store open date
DUE DATE < INV DATE	due date sent in ITD 04 or 06 (or both) are prior to invoice date being sent
MISSING PRODUCT ID	missing item UPC code or NDC code or CVS item #
NOT ON UPC FILE	The item UPC code sent is not being sent as we have it on our files or code was received with wrong qualifier for type of code sent.
PRIMARY UPC NOT NUMERIC	did not send item UPC with the required 11 digits, sent less than 11 digits.
PRIMARY UPC = ZERO	sent UI qualifier with the item UPC code as all zeroes or blank
NOT ON ITEM FILE	The code sent with the PI qualifier is not the correct 6 digit item # we have on file or code was received with wrong qualifier for type of code sent.
ITEM NO. NOT NUMERIC	did not send CVS item # with required 6 digits
INVALID UPC/NDC/ITEM	code being sent is not valid on our files with the qualifier or format of the code that was sent

ITEM COST/UOM/CASEPACK DIF	This error message as well as the one below (UPC/ITEM# MISMATCH) are sent together. Will reference the cost of the item with the issue. Means the EDI invoice has either the same item UPC/NDC code and/or CVS item # in different line items with different costs or UOM.
UPC/ITEM# MISMATCH	This error will reference the item # or item UPC that has the issue, sent in multiple lines with different costs, item #s or different UOM EA vs CA
VENDOR ALCOHOL INCOMPATABLE	Alcohol vendors submitting non-alcohol items and Non-alcohol vendors submitting alcohol items
NOT ON NDC FILE	code as sent is not being found on the Master file
CASE UPC NOT NUMERIC	Case UPC code was sent without any other codes to validate line items. CVS cannot process invoices with just case UPC, need item UPC or CVS item #.
ITEM NOT SBT	item # or item UPC sent not flagged as SBT (Scan base trading) item, but sent by SBT vendor.
INVALID SBT UPC/EAN	item UPC/EAN sent not flagged as SBT therefore it is not found on the master UPC file, but sent by SBT vendor
INVALID SBT ITEM	item # sent is not flagged as SBT (Scan base trading) item, but sent by SBT vendor, therefore the item number is not found on item file
SBT CREDIT ERROR	invoice/credit sent for SBT vendor and store flagged as SBT but did not come in via SBT assigned vendor profile
ITEM COST INVALID	is referring to an SBT item and the cost sent on the invoice compared to cost set on file
EAN CODE NOT NUMERIC	EAN codes are 12 digits, if sent less than 12 digits this error appears
MUST BE PC, DZ, CA, OR EA	UOM sent was not acceptable, must be one listed in error message (SP for shelf pack for RX vendors only)
MUST BE WHOLE #	Quantity sent must be whole #, CVS cannot accept quantities with decimal points. If sending less than a full case convert line item to eaches (quantity, cost and UOM)
CANNOT BE BETWEEN +/-0 & 1	Quantity cannot be sent with decimals, refer to error message above
ALL ITEM QTYS ARE ZERO	sent all quantities as zero but sent a total amount greater than 0
QTYS ARE BOTH + AND -	sent quantities as both positive and negative within same invoice, need to separate debit and credit lines into two entries
MUST BE > 1	this error refers to the PO4 segment or case pack value, when sending the UOM of CA for case or SP shelf pack (RX vendors only) the case pack value must be greater than 1. The case pack value that was sent on the PO.
MUST BE > ZERO	this error refers to the PO4 segment or case pack value, the PO4 segment was either sent as 0, blank or not at all. Refers to rule above.
MUST NOT BE > 1	this error refers to the PO4 segment or case pack value, when sending the UOM as EA for each or PC for piece the case pack value cannot be greater than 1 or PO4 segment does not have to be sent at all.

REQUIRED FIELD BLANK	Will indicate which required segment/field it is referring to, you need to fill in and resend
MUST = 01, 02, OR 06	SAC 12 field was sent blank, must be one of the suggested codes depending on how SAC 01 sent
MUST = A OR C	SAC 01 field was sent blank, must be one of the suggested codes depending on how SAC 12 sent
MUST BE 01 OR 02	SAC 01 was sent as A for allowance so SAC 12 must be sent as one of the suggested options depending what type of allowance being sent (refer to mapping specs on website <a href="http://www.cvssuppliers.com">www.cvssuppliers.com</a> )
MUST BE 06	SAC 01 sent as C for Charge so SAC 12 field must be sent as 06 for charge as well
INVOICE OUT OF BALANCE	the line item detail sent on this particular invoice does not equal the total amount of the invoice as it has been sent. Which should include any additional allowances or charges (SAC segments)
EXCESSIVE ALLOWANCES	Refers to SAC segments sent at item level per line item (cannot exceed 11 SAC segments) or Summary level (cannot exceed 9 SAC segments at summary level)
INVALID ALLOWANCE CODE	sent invalid code in SAC 02 for type of SAC being sent & for type of vendor
DISC AMT > THAN MAX ALLOWED	refers to the ITD segment for the terms, specifically the ITD 03 the discount percentage cannot be greater than 10%
DISC. AMT. &	refers to the ITD 03 & TDS 04 fields, cannot provide a discount amount in TDS 04 if there is no terms discount % in ITD 03
DISC. AMT. = INV. AMT.	The discount amount in the TDS cannot be equal to the invoice amount
MISSING RECORD	Will indicate which required segment/field it is referring to, you need to fill in and resend
SUPERVALUE PO#	If a SEDA invoice and PO# in the range of 8700001 to 8849999